



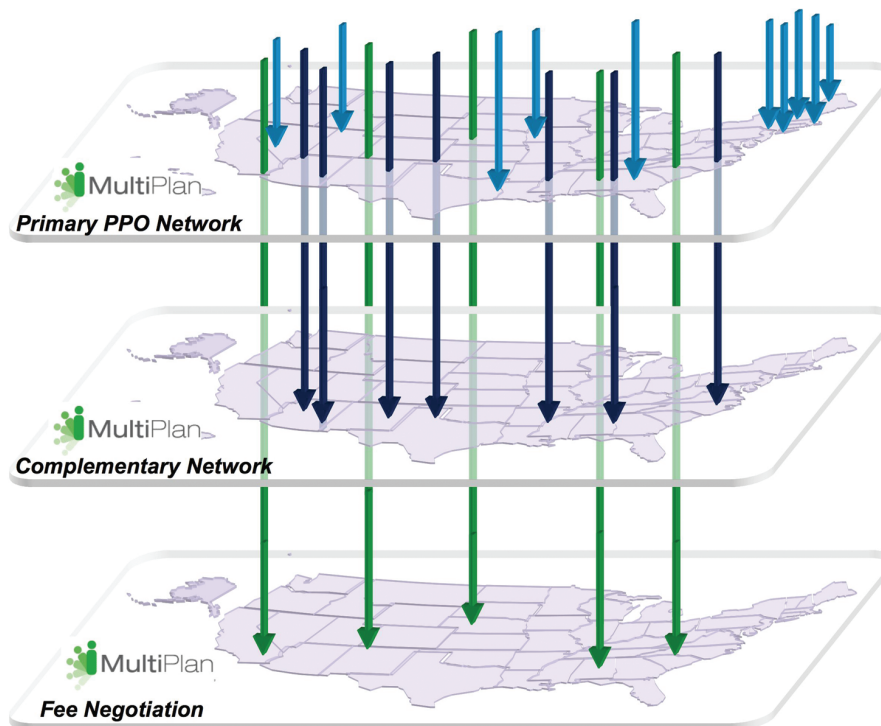
### Choosing MultiPlan, in combination with the Midlands Choice network, gives your plan the added benefit of a national network of healthcare providers

As the nation's oldest and largest provider of independent, network-based cost management solutions, MultiPlan is the partner that will give you the right competitive edge:

- More than a **half million** healthcare providers practicing at nearly 750,000 locations
- An estimated **40 million** consumers accessing our network products
- Some **65 million** claims processed through our networks each year

### The Right Solutions

MultiPlan delivers savings to your customers while keeping your operating costs in line. Tightly integrated and designed to work in combination with each other, our solutions help you to never pay the retail cost of a healthcare claim— all through a single electronic gateway. With one simple claim submission, you get access to the country's leading independent national primary PPO and complementary networks, and state-of-the-art fee negotiation services.



And for additional savings on transplantations, Midlands Choice offers a national Centers of Excellence network through MultiPlan.

Available from MultiPlan and Midlands Choice:

- The MultiPlan Network (national primary and complementary networks)
- MultiPlan Fee Negotiation
- MultiPlan Centers of Excellence network

## MultiPlan. Choose *right*.

### The Right Systems

MultiPlan's EnterPrice technology is the "gold standard" of claim repricing, continually refined to ensure it meets our clients' robust requirements for accuracy, speed and utility:

- A repricing engine that handles approximately 65 million claims a year with **99.5 percent accuracy**, and **same-day turnaround** for over 99 percent of electronic claims.
- A fully integrated fee negotiation application that puts state-of-the-art information and workflow process management **at the fingertips of our more than 200 negotiators**.
- Sophisticated telephony and extensive web-based applications that help us to record, research, track and resolve over 60 percent of issues within **one business day**.

EnterPrice resides on hardware backed by best-in-class business partners, including a business continuity leader that helps to ensure a fast recovery from disaster events that might otherwise lead to loss of business systems or locations.

### The Right Service

Clients benefit from a service program designed to blend the best of both local and centralized organizations.

The end result is a highly focused service team that:

For day-to-day service needs:

- Answers calls in under 20 seconds with an abandon rate below 3 percent
- Resolves over 60 percent of inquiries within one business day
- Resolves escalated issues in an average of 5 business days or less

For business needs:

- Offers extensive experience in the financial aspects of healthcare
- Understands the dynamics of your type of business and/or your local area
- Helps you get the most out of your relationship with MultiPlan

### The Right Size

With MultiPlan, you get a partner that is large enough to offer you breadth and depth, yet nimble enough to tailor solutions to your unique needs. We have the **right experience** to offer the **right solutions**, the **right systems** and the **right service** for today's healthcare payers and providers. Choose MultiPlan, and you **choose right**.



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