



## Office Manual—About Us Section Table of Contents

### About Us

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Midlands Choice is a regional preferred provider organization (PPO) with a healthcare network of more than 20,000 physicians and other healthcare professionals, 300 hospitals, and 1,300 other healthcare facilities. By contracting with Midlands Choice, these providers agree to perform healthcare services at a reduced fee. Consumers with coverage through one of our 150 payer partners have lower out-of-pocket costs for healthcare services when they use network providers.

Our service area includes all of Nebraska, Iowa and South Dakota, as well as portions of Colorado, Wyoming, Kansas, Missouri, Illinois, Wisconsin and Minnesota. We have operated under the Midlands Choice name since 2001; our organizational history dates to the mid-80s. We are accredited for Core and Health Provider Credentialing Standards by URAC, an independent, non-profit organization that promotes and establishes quality standards for the healthcare industry.

Our shareholders are seven of the largest healthcare systems in Nebraska and Iowa.

**Our Vision**

We add value to healthcare financing and delivery in the communities we serve by expanding consumer choices of affordable healthcare plans and services, which enhance the quality of life.

**Our Mission**

To be the premier network of choice in the communities we serve for insurance carriers, third party administrators, employers, and consumers wanting comprehensive access, competitive discounts, excellent service, innovative product development, local presence, and personal relationships.

**We Believe In:**

- Selflessness, by considering customers – payers and providers – first.
- Honesty, fairness, personal accountability, follow-through, and long-term perspective in honoring every commitment we make.
- Respect and understanding at all times in our relationships through acceptance of the unique purposes, contributions, opinions, and needs of all people within and affected by our organization.
- Proactive coordination and communications of all our activities with network providers, clients, brokers, and colleagues to foster open and mutually beneficial relationships.
- Excellence in all we do through quality and professional service, rapid response, innovative thinking, application of efficient processes and technology, awareness of industry changes, continuous learning, and teamwork.
- The value of each individual on our team, including our provider shareholders, and our collective ability to succeed.

<b>Alegent Health</b>	Alegent Health Immanuel Medical Center and Alegent Health Bergan Mercy Medical Center in Omaha, Neb.; Alegent Health Midlands Community Hospital in Papillion, Neb.; Alegent Health Schuyler Memorial Hospital in Schuyler, Neb.; Alegent Health Mercy Hospital in Corning, Iowa; Alegent Health Southwest Iowa Medical Center in Council Bluffs, Iowa; and Alegent Health Community Memorial Hospital in Missouri Valley, Iowa.
<b>BryanLGH Health System</b>	BryanLGH East and West in Lincoln, Neb.
<b>Catholic Health Initiatives</b>	St. Francis Medical Center in Grand Island, Neb.; Good Samaritan Health Systems in Kearney, Neb.; St. Mary's Hospital in Nebraska City, Neb.; and St. Elizabeth Regional Medical Center in Lincoln, Neb.
<b>Healthcare Partners of Western Iowa</b>	Jennie Edmundson Memorial Hospital in Council Bluffs, Iowa
<b>Methodist Health Partners</b>	Methodist Hospital in Omaha, Neb.
<b>Mercy Health Network</b>	Mercy Medical Center in Sioux City; Mercy Medical Center North Iowa in Mason City; Mercy Medical Center in Clinton; Mercy Medical Center in Dubuque; Mercy Medical Center in Des Moines; Mercy Medical Center in New Hampton; and Mercy Medical Center in Centerville.
<b>Nebraska Health Partners</b>	The Nebraska Medical Center and Nebraska Orthopaedic Hospital in Omaha, Neb.